

# INFORMATION TECHNOLOGY & ANALYSIS

## ADP FACILITIES MANAGEMENT

INTERNATIONAL LOGISTICS

## **AUTOMATION & ROBOTICS**

HARDWARE/SOFTWARE

## Your Information Technology Solutions Partner

8620 N. New Braunfels, Suite 603 San Antonio, TX 78217 (210)822-2310

http://www.metricanet.com

## CORPORATE OVERVIEW

Metrica was established in 1984 to provide government and private industry with an array of support activities, consultant services, management analyses and studies, international logistics, and computer hardware and application software products. Metrica's staff has over twenty years of experience in managing and conducting contract research and has maintained a solid reputation for capable management of largescale projects as well as for high-quality research and development.

Metrica offers a highly qualified staff that includes such diverse disciplines as social scientists, economists, statisticians, mathematicians, computer scientists, management information systems analysts, psychologists and human factors specialists, physicians, project and program evaluators, agriculturists, translators, logisticians, and engineers. Because of its many affiliations with major universities, Metrica has access to a substantial pool of experts and consultants in many professional fields.

Metrica can provide you with quick and viable solutions to a broad range of customer computing needs--from individual components to system design, hardware sales, on-site or off-site system integration, installations, same or next-day warranty and maintenance options. Our product lines include many of the top manufacturers in the computer industry. Metrica also provides facilities, data, environmental analytical laboratory operations, hardware/software maintenance, and professional consulting with additional capabilities through our TRACLabs office in automation and robotics.

Metrica is represented through a network of 20 business partners internationally and can provide a comprehensive range of services to the personnel of American organizations and expatriates, including housing, professional support personnel, facilities, computer and office equipment, as well as other incountry support and logistical services.

The U.S. Air Force, U.S. Army, U.S. Navy, U.S. Marine Corps, General Services Administration, Department of the Treasury, NASA, Booz-Allen Hamilton, the Agency for International Development, Lockheed, and the Drug Enforcement Agency are just a few of Metrica's satisfied customers.

## **MISSION/GOALS**

#### **Customer Satisfaction**

- Close working relationship between Metrica and Client
- Selection and assignment of qualified, committed personnel

#### Quality Products - Quick Response - Cost Effectiveness

- On time
- Within budget

#### Minimal Layers of Management

- Direct access to corporate resources
- Clear lines of authority and communication

#### **Established Business Objectives**

- Planned/managed growth
- · Customer satisfaction/repeat business

## ON THE WORLD WIDE WEB

#### http://www.metricanet.com

## GWAC

#### **GSA Federal Supply Service**

IT Schedule GS-35F-4743G MOBIS Schedule GS-10F-0154J LOGWORLD Schedule GS-10F-0198L

## **OFFICES**

#### HEADQUARTERS: 8620 N. New Braunfels, Suite 603 San Antonio, TX 78217-6363 (210) 822-2310 Fax: (210)804-0836

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Arlington, VA 22209-2105 (703) 525-0045

## **CORPORATE STRUCTURE**

### **Operations, Management and Support**

#### **Facilities Management**

#### Computer Operation/LAN Operation

- Quality Assurance
- Human Resource Management
- Operational Evaluation •
- Computer Facility Management
- Logistics Support

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Research

Research

- Operational Training Systems
- Facilities Maintenance
- Performance Measurement Systems
- Security and Risk Analysis ٠
- Workforce Productivity Systems

Manpower & Personnel Modeling

Job Performance Measurement

· Economic Modeling Research

Person-Job Match Modeling &

Cost Effectiveness Research

Modeling & Research

Selection & Classification

Instructional Systems

Development

Development

Development

CBT Research &

Training Technology

Training Requirement Modeling &

Personnel Provisioning & Accounting

**Econometric Analysis** 

### International Logistics

- Housing Services
  - Permanent/Temporary Housing Leasing/Utilities/Renovations/Repairs/Security/ Furnishings/Appliances
- · Professional Services
  - Personnel Support/ Pre-Departure Briefing/Arrival Orientation/Translators/Interpreters/ Cashier Services/Language Training/Health/Safety/Education/AdvisorCustoms Clearances/Residence Visas/Work Permits
- FacilitiesSupport
  - International Mail Drivers/Office Space Leasing/Repairs/Office Supplies/Equipment Shipping & Delivery Services
- Computer Services
  - Maintenance & Support/Software/Upgrades/Equipment Requirements

## **Professional Consulting Group**

#### **Statistical Analysis**

- Extensive Experience with SAS, SPSS, ESP, and STATA Survey Research Analysis
- Customer Analysis Systems Statistical Neural Network Analysis Program (SNNAP) Simulation Utility Management

Systems (SUMS) Acquisition Information Retrieval &

Information System (ACQUIRES) Civilian Availability Model (CAM)

Selection & Classification

Occupational Analysis

MPT Database Integration

#### Manpower & Personnel Research & Development Occupational Modeling

 Occupational Job-Task Research

**IT-Solutions** 

- Occupational Analysis ٠ Job Requirements Research •
- Occupational Analysis Systems
- Human Attribute Research
- Performance Measurement

#### Automated Data Processing

## **Research & Development Software**

- Computer-Based Training Technology
- Virtual Reality
- Job-based Simulators
- Decision Support Systems
- · Semantic Clustering

## **Reaching New Heights in Technology!**

### **Computer Sales & Services**

Sales

Hewlett-Packard

**IBM** compatibles

Okidata

Panasonic

Compag

IBM

#### Services

- Hardware/Software Integration
- LAN Installation
- HP VAR Certification
- Full Service Maintenance
- Novell Certified
- **Computer Networks**
- **Technical Support**
- Information Systems Development
- Systems Integration
- **Delivery Mechanisms**
- Installation Requirements
- Acquisition
- **Technical Comparisons**
- **Operational Evaluations**
- Support Requirements Analvsis
- Cost Benefit Analysis

## CORPORATE HISTORY

- 1984 Incorporated as a Minority, Woman-Owned Business
- 1986 Certified by the Small Business Administration to Participate in the SBA 8(a) Program in 1986
- 1986 First 8(a) Contract
- First DoD Contract 1986
- 1989 Commended by the U.S. Air Force Air Training Command as their SDB Support Service Contractor of the Year
- 1991 Commended by the Houston Small Business Administration as their SDB Support Services Contractor of the Year
- 1991 First International Support Services Contract
- First GSA Government-Wide Support Contract 1991
- 1992 Recognized by Inc. Magazine as the 24th fastest growing privately-held corporation in the Nation for the growth period 1987 to 1991
- 1993 Commended by NASA Johnson Space Center as their Small Business Prime Contractor of the Year
- Commended by the Small Business Administration 1994 as a recipient of the Small Business Excellence Award
- Graduated from the SBA 8(a) Program in September. 1995
- 1997 Recognized by the San Antonio Business Journal as the 28th largest privately-held corporation in San Antonio, Texas.
- 1997 Recognized by Minority Business Reports as one of the Top Ten Outstanding Minority Owned Businesses of 1997.
- 1999 Recognized by the San Antonio Business Journal as the largest Black Owned Business in San Antonio.

 Training Validation & Evaluation Selection/Classification Test • Promotion Test Development

- **Management Information** Systems Engineering
- Systems Design ٠ Top-Down Structured
- Analysis

- Cost/Benefit Analysis
- Database Structure Analysis
- Support

Software Design & Development

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Transfer of Training

Development

Research Development

Specialty Knowledge Test

Systems Design

User Interface Design

• Functional Specification

Object Oriented Design

Implementation Planning

• Database Design &

Implementation

Coding & Component Testing

System Testing & Evaluation

Software Maintenance/Support

Training Development

## Requirement Analysis

- Feasibility Studies
- Systems Analysis
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- MIS System Maintenance/
- · Decision Support Systems